

23026 U.S. PTO
032404

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I hereby certify that this application, and any other documents referred to as enclosed herein are being deposited in an envelope with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and addressed to Mail Stop Patent Application, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450.

Date: March 24, 2004

By: Carina M. Tan

Carina Tan

22581 U.S. PTO
10/809927
032404

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: BARNES-LEON ET AL.

APPLICATION No.: Not Yet Assigned

FILED: HERewith

FOR: **SERVICE REQUEST COMMON OBJECT**

EXAMINER: NOT YET ASSIGNED

ART UNIT: NOT YET ASSIGNED

CONF. No: NOT YET ASSIGNED

**Transmittal of Utility Patent Application
for Filing Under 37 CFR §1.53(b)**

**Mail Stop Patent Application
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450**

Sir: Transmitted herewith for filing is a patent application by inventors: Maria Theresa Barnes-Leon, Nardo B. Catahan, Jr., Shailendra Garg, and Ramaswamy Sundararajan, and entitled:

SERVICE REQUEST COMMON OBJECT

1. **Enclosed are:**

- ☒ This Transmittal letter
- ☒ One stamped, self-addressed postcard for PTO datestamp
- ☒ Certificate of Express Mail
- ☒ Cover page and One utility patent application containing text pages 1-45 and
 - ☒ 19 Sheets of drawings
- ☒ Declaration and Power of Attorney (unexecuted)
- ☒ Request and Certification Under 35 U.S.C. § 122(b)(2)(B)(i)

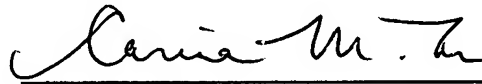
2. U.S. Priority

This application claims the benefit of U.S. Provisional Patent Application No. 60/457,305 filed on March 24, 2003, entitled, "SERVICE REQUEST COMMON OBJECT," by Barnes-Leon et al., and which is hereby incorporated by reference in its entirety.

3. Fees

- ☒ ***Filing fee to be submitted in response to anticipated receipt of Notice to File Missing Parts of Application. DO NOT CHARGE DEPOSIT ACCOUNT.**

Respectfully submitted,
Perkins Coie LLP



Carina M. Tan
Registration No. 45,769

Date: March 24, 2004

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IN RE APPLICATION OF: BARNES-LEON ET AL.

APPLICATION NO.: NOT ASSIGNED

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EXAMINER: UNKNOWN

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Request and Certification Under
35 U.S.C. § 122(b)(2)(B)(i)

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

I hereby certify that the invention disclosed in the attached application **has not and will not be** the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. § 122(b).

This request must be signed in compliance with 37 C.F.R. § 1.33(b) and submitted with the application upon filing.

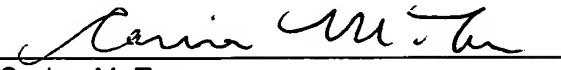
Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. § 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of application eighteen months after filing, the applicant must notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international

application. **Failure to do so will result in abandonment of this application (35 U.S.C. § 122(b)(2)(B)(iii)).**

Respectfully submitted,
Perkins Coie LLP

Date: March 24, 2004


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Registration No. 45,769

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